Rimu Bay Realty

Our complaints procedure

Given to every buyer and seller.

SAMPLE

If you are unhappy with our service, tell us. We will acknowledge your complaint within two working days and aim to resolve it within ten.

- Talk to the salesperson first, or email complaints@rimubay-realty.example.
- If that does not resolve it, the branch manager will review it.
- You can also take a complaint to the industry regulator at any time.

A made-up handout for the sample page.

SAMPLE